

Mitsubishi Electric Europe B.V. Three Year Deinstall/Reinstall for Educational and Public Sector for Mitsubishi XL9U / XD500U / XD500ST projectors.

Three year lamp warranty for XL9U / XD500U / XD500ST installed in educational establishments only.

Our 3 year Deinstall/Reinstall Guarantee

Mitsubishi Electric Europe B.V. UK branch ("Mitsubishi") guarantees to the original end user purchaser only of an educational or public sector establishment, that for a period of 3 years from date of purchase the Mitsubishi XL9U / XD500U / XD500ST projector shall:

- conform to Mitsubishi specification; and
- be free from defects in design, materials and workmanship;

subject to the conditions set out below.

Note; Deinstall/reinstall and the three year lamp guarantee applies only to UK mainland locations, In other territories a return to base service applies.

The guarantee applies only to Mitsubishi XL9U / XD500U / XD500ST projector sold by Mitsubishi and used/installed within the European Union/European Economic Area. The guarantee services can be claimed only within these countries.

(Customers who have located Mitsubishi projector outside the EU/EEA can obtain information about product servicing at their nearest Mitsubishi Electric Europe B.V. branch).

Terms & Conditions:

1. Proof of Purchase
Participation is restricted to UK educational and public sector establishments. This can include any school, college, university or other educational establishment, whether in the state or private sector and the public sector. Personal users cannot participate. Mitsubishi's guarantee is subject to you (the original end user purchaser) registering with Mitsubishi (within 30 days of purchase) to confirm the Mitsubishi XL9U / XD500U XD500ST projectors serial number, date of purchase and address where you use or have installed the projector. Please use the enclosed registration card or register on-line at: <http://vis.mitsubishielectric.co.uk/products/warranties> selecting the specific model purchased. OR Where you fail to meet this registration deadline then as a pre-condition to any guarantee services by Mitsubishi you must provide the receipt of the first purchaser (original invoice with serial number) as proof of purchase. If you cannot provide this proof, the guarantee period will be calculated from the date of purchase by the distributor/dealer (first seller) plus one (1) month.
2. No guarantee roll-over
Any valid guarantee claim or guarantee service by Mitsubishi does not extend the original period of this Standard Guarantee.
3. Applicable models
This offer applies for three years from date of first installation of the Mitsubishi XL9U/XD500U/XD500ST projectors (grey or orange).
4. The Mitsubishi projector, including the lamp, must be cleaned and maintained in accordance with Mitsubishi's recommendations set out in the projector user guide. Any lamp, which suffers fault (including failure) through impact damage, accident or misuse, inadequate cleaning or maintenance, or usage in excess of 70 hours/week as recorded on the projector unit, is outside the scope of this program.
5. If the projector becomes faulty, you must contact Mitsubishi Electric Visual Information Systems service department (Tel: 0870 606 5008), and quote the serial number and fault symptoms. Any call received before 4.30pm on a working day will receive a next working day on site service, unless a specific time and date is specified.
6. If there is any abnormal fault or failure other than manufacturing defect, Mitsubishi reserves the right to suspend your participation in the program and charge for any costs incurred.

Three year replacement lamp for educational establishments

Our 3 year Lamp Replacement Guarantee

Mitsubishi Electric Europe B.V. UK branch ("Mitsubishi") guarantees to the original end user purchaser only of an educational or public sector establishment, that for a period of 3 years from date of purchase the Mitsubishi XL9U / XD500U / XD500ST projector shall:

- conform to Mitsubishi specification; and
- be free from defects in design, materials and workmanship;

subject to the conditions set out below.

Note; Deinstall/reinstall and the three year lamp guarantee applies only to UK mainland locations, In other territories a return to base service applies.

The guarantee applies only to Mitsubishi XL9U / XD500U / XD500ST projector sold by Mitsubishi and used/installed within the United Kingdom. The free replacement lamp can only be guarantee be claimed only within the United Kingdom.

Terms & Conditions:

1. Proof of Purchase

Participation is restricted to UK educational sector establishments. This can include any school, college, university or other educational establishment, in the state or private sector. Personal users cannot participate. Mitsubishi's guarantee is subject to you (the original end user purchaser) registering with Mitsubishi (**within 30 days of purchase**) to confirm the Mitsubishi XL9U / XD500U XD500ST projectors serial number, date of purchase and address where you use or have installed the projector Please use the enclosed registration card or register on-line at: <http://vis.mitsubishielectric.co.uk/products/warranties> selecting the specific model purchased. **OR** Where you fail to meet this registration deadline then as a pre-condition to any guarantee services by Mitsubishi you must provide the receipt of the first purchaser (original invoice with serial number) as proof of purchase. If you cannot provide this proof, the guarantee period will be calculated from the date of purchase by the distributor/dealer (first seller) plus one (1) month.

2. No guarantee roll-over

Any valid guarantee claim or guarantee service by Mitsubishi does not extend the original period of this Standard Guarantee.

3. Applicable models

This offer applies for three years from date of first installation of the Mitsubishi XL9U/XD500U/XD500ST projectors (grey or orange).

For educational establishments if the projector or the lamp becomes faulty, you must contact Mitsubishi Electric Visual Information Systems service department (Tel: 0870 606 5008) or email vis.service@meuk.mee.com and quoting the serial number and fault symptoms. Mitsubishi will then check that the projector has been registered or request a proof of purchase. Subject to availability and compliance to the warranty terms and conditions a free lamp will be issued within 5 working days. Mitsubishi request that the faulty lamp is returned for recycling.

4. If there is any abnormal fault or failure other than manufacturing defect, Mitsubishi reserves the right to suspend your participation in the program and charge for any costs incurred.

THIS OFFER DOES NOT AFFECT YOUR STATUTORY RIGHTS.

Issued by: Mitsubishi Electric Europe B.V. - UK Branch Visual Information Systems Division, Travellers Lane, Hatfield, Herts AL10 8XB.

Issue ref. XL9UXD500U XD500STEDUPUBWARRANTY Date. 5th March 2008

Mitsubishi Electric Europe B.V. is a Netherlands limited liability Company. The UK branch is registered in England (No. FC19156, BR003391).